

Interstate Notifications

February 2022

Trainings: ncedsstrainings@dhhs.nc.gov Helpdesk: NCEDSSHelpDesk@dhhs.nc.gov

New Event with an Out of State Address

New event imports/is manually entered with out of state address During the course of your investigation (call to provider or patient) you confirm the out of state address for the patient Use the Person Tab to confirm the Home *Primary address is correct

In the Administrative package, assign the event to the State with the classification status 'does not meet criteria The Movement, Monitoring, and Notification (MMN) team finds the event in their workflow, reviews, sends the Interstate Notification to the appropriate location, and closes the event

New Event with a North Carolina Address

New event imports/is manually entered with NC address

During the course of your investigation (call to provider or patient) you confirm an out of state address for the patient Use the Person Tab to edit the Home *Primary address to the out of state address

In the Administrative package, assign the event to the State with the classification status 'does not meet criteria' The Movement, Monitoring, and Notification (MMN) team finds the event in their workflow, reviews, sends the Interstate Notification to the appropriate location, and closes the event

New Event with an out of State Address

New event imports/is manually entered with out of state address During the course of your investigation (call to provider or patient) you confirm the out of state address for the patient

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New Event/Out of State Address

Events with an out of state address are assigned to an LHD county based on the county of the ordering facility who saw the patient

Ordering Facility (Other):

Cullowhee Valley School_NCES_370234001002, 240 Wisdom Drive, Cullowhee, NC, 28723,



A patient with an out of state address that saw an NC provider should be investigated to determine if they actually have a North Carolina address

New Event/Out of State Address

Before assigning the event to the State for an Interstate Notification, ensure the 'Home*Primary' address for the person is documented as an out of state address

| emographic Informati | on (<u>View History</u>) | | Notes | (Add/Edit) | | |
|------------------------|--|--------|---------|--------------------|----------|-------------|
| lame: | Person Case, Fake | | | | | |
| laiden/Other Name: | | | | | | |
| lias: | | | | | | |
| ender: | Female | | | | | |
| irth Date: | 01/01/1990 | | | | | |
| eath Date: | | | | | | |
| iving Status: | Alive | | | | | |
| ge: | 32 | | | | | |
| ocial Security Number: | | | | | | |
| arty ID: | PCWFILZZCKC | | | | | |
| reate Date: | 02/17/2022 | | | | | |
| | | | | | | |
| VDe | Address | County | Country | Phone | GIS Info | Action |
| ome * Primary | 1123 One Two Drive, Huntsville, AL 35893 | , | USA | (H) (999) 999-5555 | Pending | Edit Delete |

Administrative Package

If the person is determined to be an out of state resident, keep your county as the 'NC County of Residence for the Event'

- In the Investigation Trail, assign the first block (or appropriate block if the event has been reassigned to you) to your county group
- >Add a note that the person was another state's resident

| If a different county is investigating this event | NC County of Residence for the Event , the county of residence must share this event. | |
|---|--|--------------------------------|
| If patient is not a NC resident, enter the NC inv ## NC County of Residence for the Event | restigating county here. Cherokee County ✓ | |
| Investigation Trail: / | Add a new entry for each group to which the event transfers during the | e investigation |
| ## Date Assigned-Reassigned 🗉 | 04/22/2021 | |
| ## Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) | Cherokee COVID | Local patient identifier |
| ## Select the reason for the assignment/reassignment | Original/Initial Assignment 👻 | |
| ^ Authorized Reporter | CCrowley | Phone (919) 546-1607 number |
| ## Classification status | Confirmed 🗸 | |
| Notes | Per CCTO case-record, case is a resident of Huntsville, AL and was visiting Murphy, NC over the weekend. | |

Assignment to State

Add a new block to assign the event to the State, with the classification status of 'Does not meet criteria'

| IC County of Residence for the Event | Cherokee County 🗸 | |
|---|--|---|
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| | | |
| | | |
| ≠ Date Assigned-Reassigned ⊡ | 04/23/2021 Add New | |
| Date Assigned-Reassigned ## Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) | 04/23/2021 Add New State Disease Registrar | Local patient identifier |
| Date Assigned-Reassigned ## Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) ## Select the reason for the assignment/reassignment | 04/23/2021 Add New State Disease Registrar Assign to State | Local patient identifier |
| Date Assigned-Reassigned ## Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) ## Select the reason for the assignment/reassignment Authorized Reporter | 04/23/2021 Add New State Disease Registrar Assign to State | Local patient identifier Phone number |
| Date Assigned-Reassigned H# Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) H# Select the reason for the assignment/reassignment Authorized Reporter H# Classification status | 04/23/2021 Add New State Disease Registrar Assign to State Output Does not meet criteria | Local patient identifier Phone number |

New Event with a North Carolina Address

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New Event/North Carolina Address

During the investigation process, a person is determined to be an out of state resident

- > From follow up with the provider
- > From follow up with the patient
- > From follow up with another source (family, facility, etc)

| Demographic Informati | ion (<u>View History</u>) | | | Notes (<u>Add/Edit)</u> | | |
|-------------------------|------------------------------|--------|---------|--------------------------|----------|-------------|
| Name: | Person Case, Fake | | | | | |
| Vaiden/Other Name: | | | | | | |
| Alias: | | | | | | |
| Gender: | Female | | | | | |
| Birth Date: | 01/01/1990 | | | | | |
| Death Date: | | | | | | |
| iving Status: | Alive | | | | | |
| Age: | 32 | | | | | |
| Social Security Number: | | | | | | |
| Party ID: | PCWFILRDCYI | | | | | |
| Create Date: | 02/15/2022 | | | | | |
| Contact Information | | | | | | |
| Гуре | Address | County | Country | Phone | GIS Info | Action |
| Home * Primary | 99 Main St, Murphy, NC 28906 | | USA | (H) (999) 999-9999 | Pending | Edit Delete |

Person Address-Update

On the Event Summary under the Persons Tab, click on the 'Address Information' tab

| Event Data Lab Results | Concerns Per | sons Tasks Eve | ent History | | |
|--|--------------------|-------------------|-------------------|----------------|--------|
| Persons | | | | | |
| Name | Gender | Birth Date | Address | | Status |
| Fake Person Case | Female | 01/01/1990 | 99 Main St, Mu | rphy, NC 28906 | Active |
| | | | | | |
| Edit Person | | | | | |
| Edit Person Basic Information | ddress Information | Linked People Dem | nographic History | Notes | |
| Edit Person Basic Information Address Information | ddress Information | Linked People Dem | nographic History | Notes | |
| Edit Person Basic Information Address Information Type | ddress Information | Linked People Dem | nographic History | Notes | Action |

On the Address Information tab, click the Edit Address button

| | Address II | | liked reople Demog | | | oles | | | |
|-----------------|--------------|------------------|--------------------|-------|---------|-----------|----------------|--------|----------|
| Address Informa | tion | | | | | D | | | |
| Туре | | Address | | | | Phone | | F | ction |
| Home * Primary | | 99 Main St, Murp | hy, NC 28906 | | | (H) (999) | 999-9999 | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Add Addroso Tur | Edit Addroos | | | | | | | | |
| Add Address Typ | Edit Address | 5 | | | | | | | |
| Address History | | | | | | | | | |
| Effective Dates | Address | County | Phone | Email | Contact | Method | Residence Type | Status | GIS Info |
| 02/15/2022 | 99 Main St | | (H) (999) 999-9999 | | | | | | Pending |

Person Address-Update

Ensure you are updating the "Home" address

You will overwrite the current address information entered in the fields. You will NOT lose the other address info

NC COVID will not usually validate out of state addresses

| Addresses | | |
|----------------|-------------------------------|--------------------|
| Туре | Address | Phone |
| > Home | 999 Main St, Murphy, NC 28906 | (H) (999) 999-5555 |
| | | |
| | | |
| | | |
| Add Address | Tuno | |
| Add Address | туре | |
| Edit Address | | |
| Address Type: | Home 🗸 | |
| Start Date: | 04/30/2021 | |
| End Date: | 01/01/2030 | |
| Street: | 1123 One Two Three Drive | |
| | | |
| City: | Huntsville | |
| State: | AL 🗸 | |
| Zip Code: | X Unknown address | |
| County: | × | |
| Country: | USA 🗸 | |
| Home Phone: | (999) 999-5555 | |
| Mobile Phone: | | |
| Work Phone: | | |
| Email: | | |
| Contact Metho | d: 🗸 | |
| Residence Typ | e: 🗸 | |
| Address Status | S: 🗸 | |
| | | |
| Save Ca | ancel Help | |

Person Address-Update

> The new out of state address is now the current address

The NC address will show as a previous address in the address history for the person

| | Basic Inform | nation | Address | Information | Linked People | Demogr | raphic History | Notes | | | |
|-------------------------|--|--|---------------------------------|--------------|-----------------------------|--------|----------------|---------------|-----------|--------|---------------------|
| Ad | Idrocc Inform | ation | | | | | | | | | |
| Tyr | | auon | Address | S | | | F | Phone | | 1 | Action |
| ≻H | ome * Primai | ry | 1123 O | ne Two Three | Drive, Huntsville, AL | | (| (H) (999) 999 | 9-5555 | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| A(| dd Address Ty Idress Histor | vpe Eo | dit Addres | SS | | | | | | | |
| Ad Ad Eff | dd Address Ty Idress Histor fective Dates | vpe Ed y Address | dit Addres | County | Phone | Email | Contact Met | thod Reside | ence Type | Status | GIS Info |
| Ad Eff 04/ 05/ | dd Address Ty Idress Histor ective Dates /30/2021 - /01/2021 | y Address 1123 One Three Driv Huntsville | dit Addres Two ve , AL | County | Phone (H) (999) 999-5555 | Email | Contact Met | thod Reside | ence Type | Status | GIS Info Pending |

Administrative Package

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| | visiting Murphy, NC over the weekend. | | | |
| | | 11 | | |
| Date Assigned-Reassigned 🖃 | 04/23/2021 Add New | 11 | | |
| Date Assigned-Reassigned ## Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) | 04/23/2021 Add New State Disease Registrar | 11 | Local patient identifier | |
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| Date Assigned-Reassigned ## Group: (You cannot change your group selection unless you clear this entry by erasing the Date Assigned) ## Select the reason for the assignment/reassignment ^ Authorized Reporter | 04/23/2021 Add New State Disease Registrar Assign to State | | Local patient identifier Phone number | |

Important Notes

You do NOT need to update any of the fields in the following sections of the Administrative Package:

- CDC Reporting Information
- Interstate Notification

These fields will be updated as applicable by the Movement, Monitoring and Notification team Always review and confirm the patient's address is correctly documented with an out of state address

Review the lab to confirm there is a positive lab on the event

Assign to the State with the classification status 'Does not meet criteria'



For additional questions or assistance, please contact

Help Desk: <u>NCEDSSHelpDesk@dhhs.nc.gov</u> (919)715-5548 or toll-free (877)625-9259

Training: <u>NCEDSSTrainings@dhhs.nc.gov</u>